

Supplementary Agenda

6.30 pm

Wednesday, 6 December 2017

Council Offices, Knowle Green, Staines-upon-Thames

TW18 1XB



Items

- Petition responses
- Written public questions
- Highways presentations

Attending the Joint Committee meeting

Your Partnership and Committee Officer is here to help.

Email: carys.walker@surreycc.gov.uk

Tel: 01483 517530 (text or phone)

Website: www.surreycc.gov.uk/spelthorne



Follow [@SpelthorneJC](https://twitter.com/SpelthorneJC) on Twitter

6 PETITIONS & PETITION RESPONSES

(Pages 1 - 2)

To receive any petitions in accordance with Standing Order 14.1. Notice must be given in writing or by email to the Community Partnership and Committee Officer at least 14 days before the meeting. Alternatively, the petition can be submitted on-line through Surrey County Council's or Spelthorne Borough Council's e-petitions website as long as the minimum number of signatures has been reached 14 days before the meeting.

Petition response 1:

Petition to reduce speed limit to 30 mph on Staines Road East (A308) and repair the damaged drains, cracks or resurface with sound dampers.

This petition was heard by Joint Committee on 17 July. This item will report on the subsequent site visit to the road in question and any actions to be taken.

Petition response 2:

Petition to re-instate 441 and 555 bus services between Stanwell and Heathrow Terminal 5.

This petition was heard by the Joint Committee on 2 October and a representative from Abellio bus company has been invited to address the Committee on this issue.

8 WRITTEN PUBLIC QUESTIONS

(Pages 3 - 8)

To answer any questions from residents or businesses within Spelthorne borough area in accordance with Standing Order 14.2. Notice should be given in writing or by email to the Partnership Committee Officer by 12 noon four working days before the meeting.

12 HIGHWAYS: IMPROVING TRAFFIC FLOW IN STAINES TOWN CENTRE [FOR DISCUSSION]

(Pages 9 - 20)

A discussion on improving traffic flow in Staines town centre, assessing current traffic system and considering future needs.

**13 HIGHWAYS DRAINAGE & MAINTENANCE [FOR INFORMATION,
NO REPORT]**

(Pages 21 - 34)

A presentation given by the Area Highways Manager outlining the county council's approach to tackling highways drainage and wet spots.

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SPELTHORNE JOINT COMMITTEE – 6 DECEMBER 2017

AGENDA ITEM 6

Petition response 1

Staines Road East

Following the petition presented to Committee in July 2017, a site meeting took place on 2nd November to review the matter. The meeting was attended by representatives of Surrey Police's Road Safety and Traffic Management Team, Surrey Police's Casualty Reduction Officers, Surrey County Council's Road Safety Team, Surrey County Council's local highways team, Surrey County Council's Local Partnership Team, the Divisional Member, and the Leader of Spelthorne Borough Council. Unfortunately there was a serious incident in Staines Road East shortly after the site meeting. Therefore it is proposed to defer the final decision on what action to take in response to the petition until the Police have concluded their investigation of the incident.

Petition response 2

Verbal update from SCC Strategic Transport Group and Abellio buses.

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SPELTHORNE JOINT COMMITTEE – 6 DECEMBER 2017

AGENDA ITEM 8

WRITTEN PUBLIC QUESTIONS

Question 1-5

The following questions have been submitted by Mr John Hirsh on behalf on Lower Sunbury Residents' Association (LOSRA).

Members of the Lower Sunbury Residents Association (LOSRA) and its Planning Committee have been concerned with how parking standards have been applied in the consideration of new developments and planning applications.

Given that the top priorities of the Council Highways Authority (CHA) are to 1. Ensure road safety and, 2. To enable the free flow of traffic commensurate with priority 1, the association is concerned that the demand for parking often results in on-street provision, sometimes on busy roads and junctions which appears to be in conflict with these priorities.

Two points of particular concern:

- A recent report on a development seems to be tacitly approving parking on the footway.
- Parking engineers are assessing areas during the day which does not take into account the impact of school runs and rush hour traffic (such as 11am on a week day morning).

Our questions to the committee therefore are:

- 1. Spelthorne's parking standards are enshrined in planning law, so why is it that the CHA does not give its unqualified support to the law when enforcing the standards which are applicable outside Spelthorne's 4 town centres?**

Officer response:

Spelthorne Parking Standards is a Supplementary Planning Guidance (SPG) document. It is not enshrined in planning law. The Parking Standard SPG, like other SPG documents, build upon and provide more detailed guidance about policies in the [Local Plan](#). The Parking Standards SPG builds upon Policy CC3 Parking Provision of Spelthorne Core Strategy and Policies DPD, February 2009. Legally, SPGs do not form part of the [Local Plan](#) itself and they are not subject to independent examination, but they are material considerations in determining [planning applications](#) and are subject to consultation before they are adopted. The parking SPG was adopted by Spelthorne BC on 20 September 2011. The SPG states that outside Spelthorne town centres, the residential parking standards shall be applied as minimum standards. Surrey County Council Parking Standards Document dated January 2012 states that as County Highway Authority, it would only object to a shortfall in parking if it would lead to danger on the highway. It has to be noted that safety is one aspect of parking, however amenity is another aspect. Surrey County Council as County Highway Authority, as stated above, would only object to a shortfall in parking if it were to lead to a highway safety problem. We do not object on amenity grounds and we do not object to parking if provision were to exceed parking standards. Please also see my answer to point 3 regarding highway safety.

- 2. Can the CHA explain how an authoritative highways assessment can be effected at 11am on a weekday morning?**

Officer response:

Site visits have to be carried out during day light hours and within contractual hours. However consideration was given to evenings and weekends when parking demand is likely to be higher than during week days.

- 3. Is the CHA now admitting 'parking partly' on the pavement is acceptable if this is the price to be paid for getting applications through to eventual approval by the LPA?**

Officer response:

It is illegal to park on the footway, but Surrey Police is not enforcing this because they only enforce if parking is causing an obstruction. If pedestrians can pass, then parking partly on the footway is not causing an obstruction that would result pedestrians having to walk on the carriageway. This does not mean it is legal to park partly on the footway, it just means that the police do not appear to be enforcing the no parking on the footway law unless it is obstructing the highway for reasons that only the police will know.

4. What systems are in place to assess the cumulative impact of successive developments on highways within residential areas?

Officer response:

There is not a formal system in place, however each application is determined on its own merits. If there is likely to be a shortfall in parking that would lead to high demand for on street parking, then a developer could be asked to assess on street parking during the evening and early morning.

5. Under the provisions of the Freedom of Information Act 2000 may I be supplied with data specifying the number of recommendations for refusal by the CHA in respect of all residential developments within the TW16 postal area to cover the last 5 years (expressed numerically or as a percentage of the whole)?

Officer response:

Submitted to CHA for assessment 53
Supported 20
Supported with conditions 31
Further information required 1
Objected 1

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SPELTHORNE JOINT COMMITTEE – 6 DECEMBER 2017

AGENDA ITEM 8

WRITTEN PUBLIC QUESTIONS

Question 6

Mr Andrew McLuskey has submitted the following question.

With winter now upon us, and with reports of widespread flooding, can the Chair tell us what progress has been made in respect of financing and implementing the much needed River Thames Flood Scheme?

Officer response:

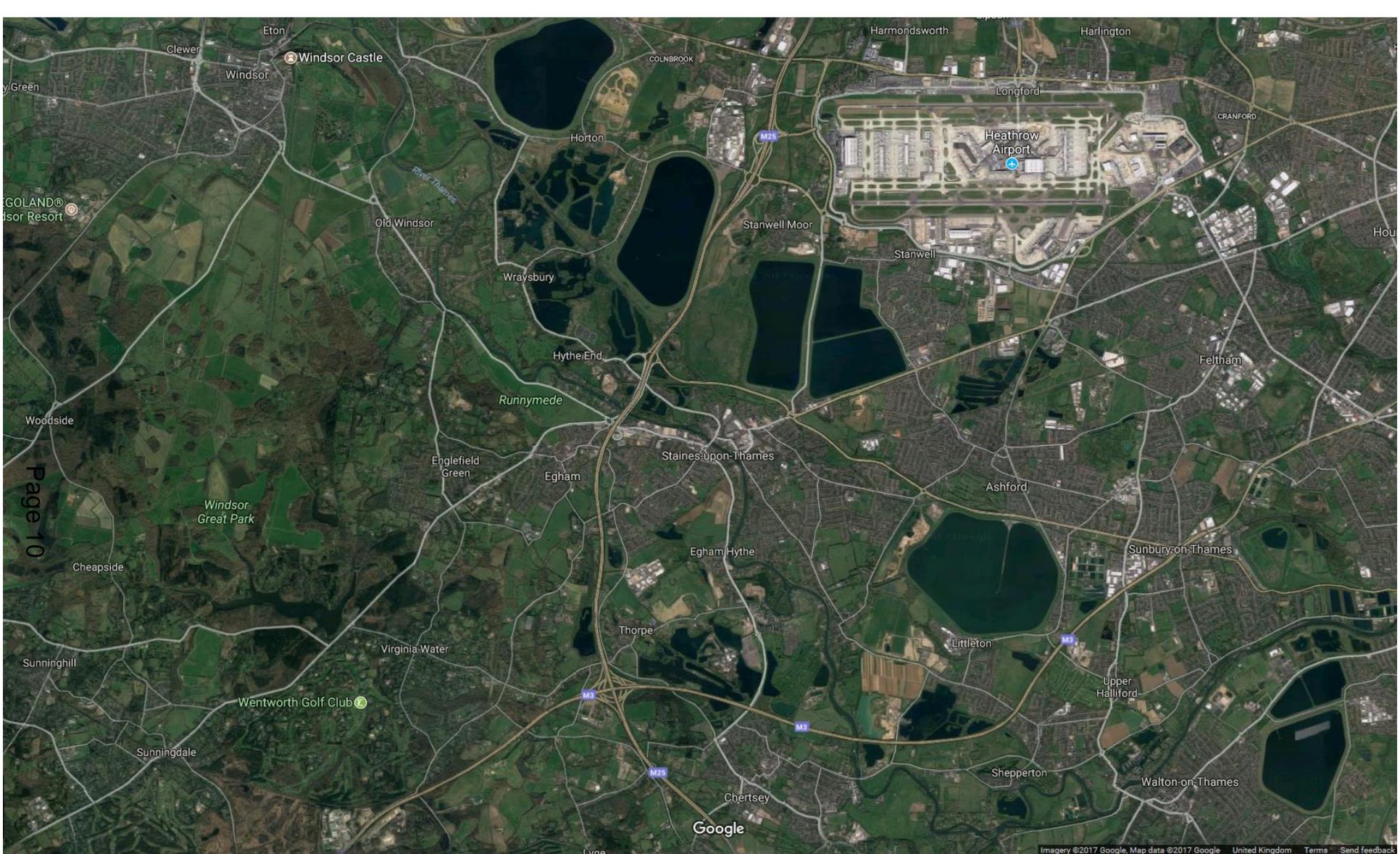
We are very conscious of how important this issue is for Spelthorne both in terms of the impact of flooding on residents and the very significant sums of money being sought for the River Thames Scheme. The Council continues to work with its partners (6 other local authorities and the Environment Agency) to seek funding for the scheme and is liaising with Central Government and major local businesses to seek ways forward resolve the funding issues associated with the scheme.

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Staines Town Centre



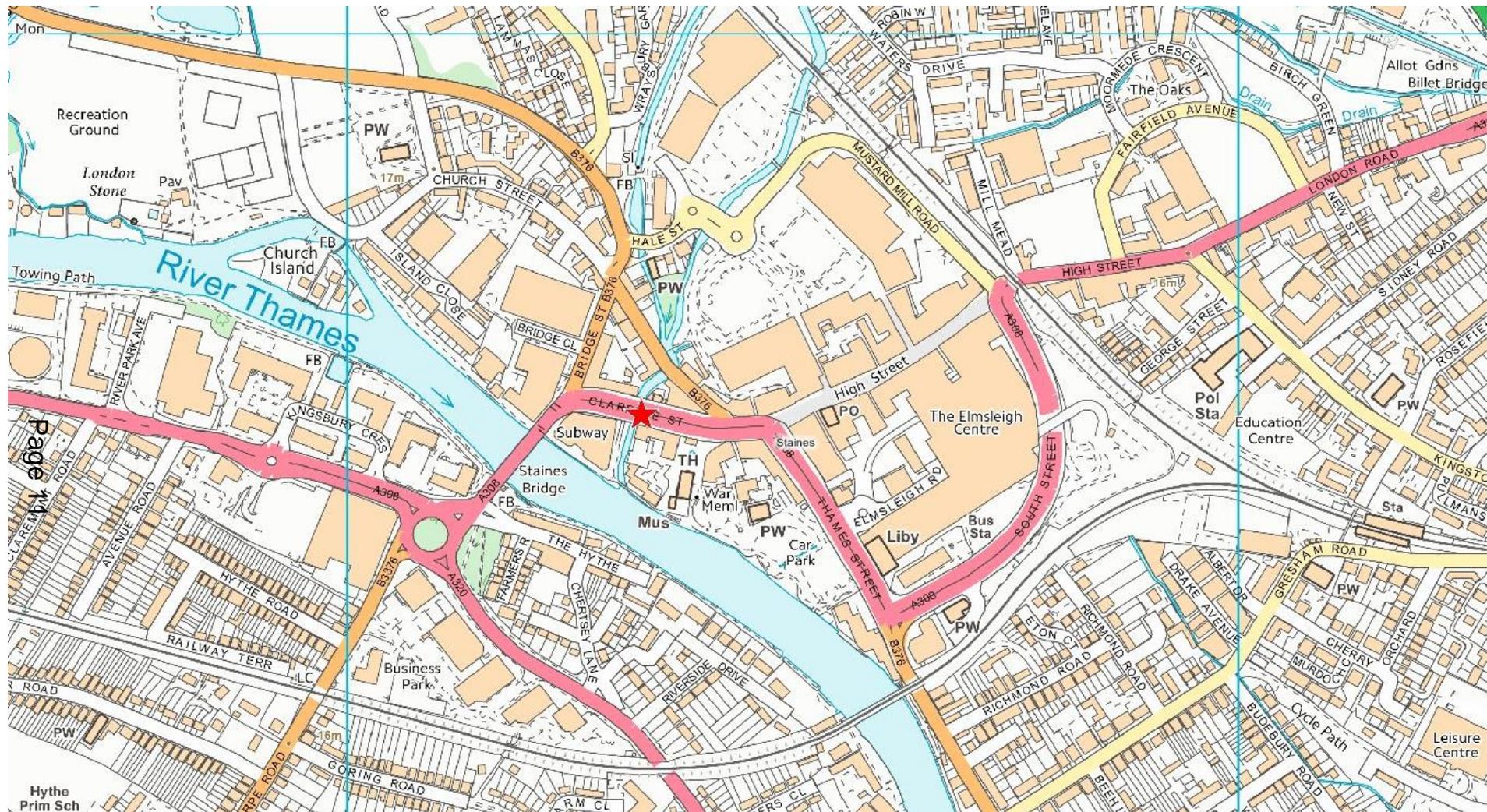
SURREY



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Imagery ©2017 Google, Map data ©2017 Google, United Kingdom, Terms, Send feedback





Page 11

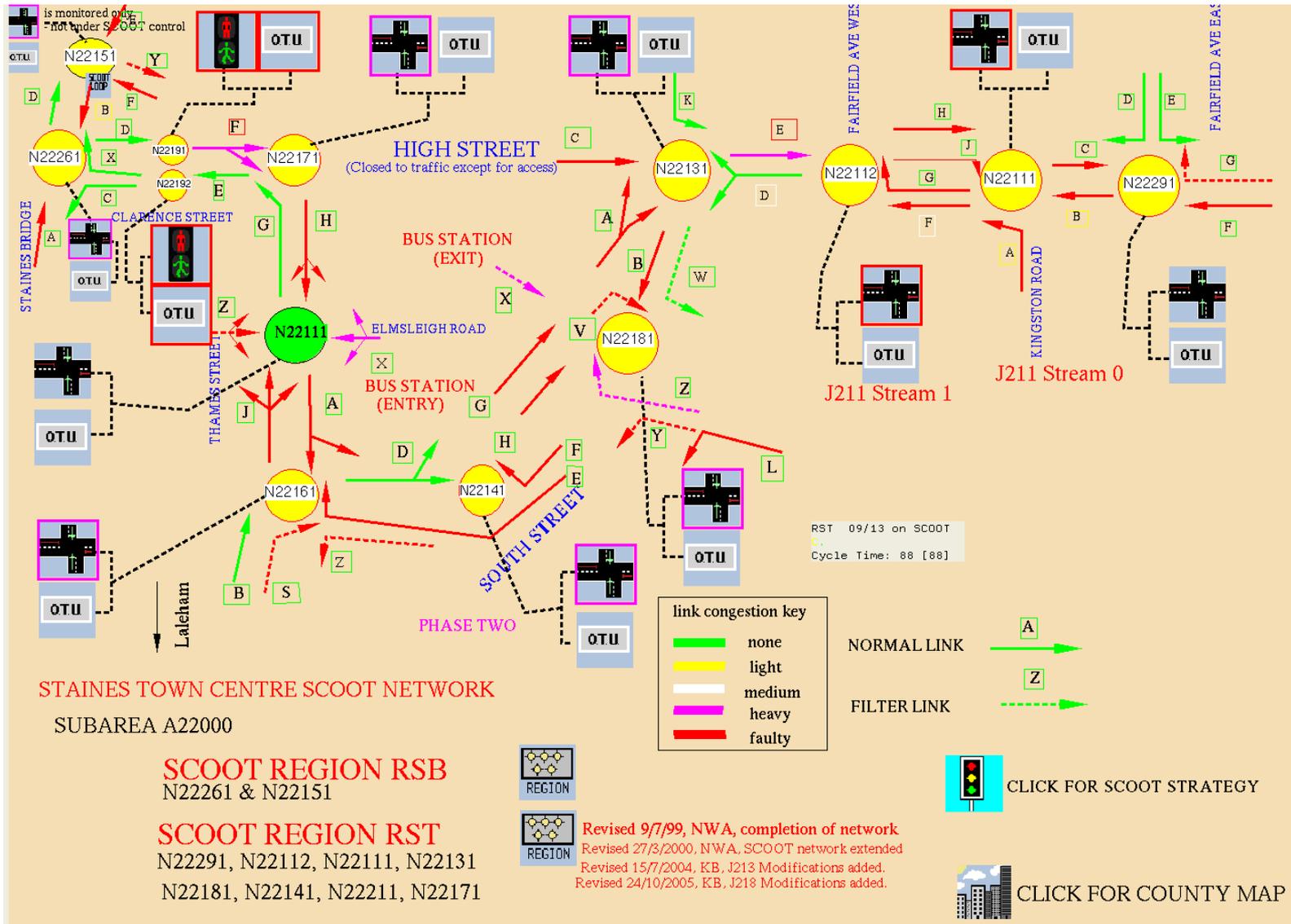
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Surrey Transport Plan

Spelthorne Local Transport Strategy & Forward Programme



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September 2014





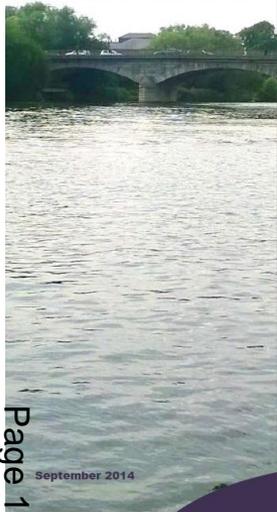
September 2014



STAINES MOVEMENT STUDY
Staines town centre - Walking and Cycling Assessment

02/06/2014





September 2014



STAINES MOVEMENT ST
Staines town centre - Walking and

02/06/2014



Surrey Highways Wider Staines Sustainable Transport Package May 2017 - Newsletter #1

Photos



BEFORE: Footway along Town Lane



AFTER: Widened shared pedestrian and cycle path



BEFORE: Footway along Town Lane



AFTER: New cycle track segregated from the footway



Regular updates and plans can be found at: www.surreyccs.gov.uk/spelthornetransportschemes

For further information or to report problems associated with the works please call the Surrey County Council contact centre on Tel. 0300 200 1003.





STAINES MOVEMENT STUDY
Staines town centre - Walking and Cycling Assessment

02/06/2014

SPELTHORNE
BOROUGH COUNCIL

**Surrey Highway
Wider Staines Sustainable Transport
May 2017 - Newslet**

Photos



BEFORE: Footway along Town Lane

AFTER: Wider



BEFORE: Footway along Town Lane

AFTER: New



Regular updates and plans can be found at: www.surreycc.gov.uk

For further information or to report problems associated with the works please contact the works centre on Tel. 0300 200 1003.

Call for Expression of Interest

Please email your outline or full Expression of Interest to bids@enterprisem3.org.uk. All outline and full Expressions of Interest must be received by Enterprise M3 no later than **5pm on Monday 7 December** (we will confirm receipt).

Project name	Staines Bridge Capacity Improvements (including adjacent junctions and The Causeway corridor)
Location	Staines-upon-Thames, 

Lead organisation and address	Surrey County Council County Hall, Penthyon Rd, Kingston upon Thames KT1 2DN
Project lead contact name	Mr Lyndon Mendes
Project lead email	lyndon.mendes@surreycc.gov.uk
Project lead telephone	020 8541 9393

Partners Please list all key delivery partners and their role in the project	Spelthorne Borough Council Runnymede Borough Council
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Project summary	Staines Bridge crosses the River Thames on the border
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¹
I:\EA\SY all\SEP\Local Growth Deal 3\01 EM3 Strategic Economic Plan - LGD 3\07 SCC EoIs - EM3\Staines Bridge Corridor EoI\Staines Bridge Capacity Improvements_v4.docx

Options for consideration

Short term...

- Revalidate the SCOOT region
- Renew the car park guidance system
- Review car park charging strategy
- Review on-street charging strategy

Long term...

- Transport Study...
 - Remodelling of junctions?
 - New cycle facilities?
 - Park and ride?
 - Passenger transport improvements?

Questions?



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Highways Drainage Maintenance

Surrey Highways

- We maintain over 165,000 drainage assets, which include:

- Gulleys
- Catchpits
- Linear drainage systems
- Pumping stations
- Ditches
- Soakaways



- Present annual budget of £3.14M
- Managed through Lot 5 contract and Area Highways teams

- Local Highway Services Group assumed management of the drainage maintenance contract (Lot 5) approximately 18 months ago
- We undertook a review of service delivery and identified a number of key issues, which reflect many of the issues raised by Members and residents
- The contract was due for review to extend or re-tender

Lot 5 - Service delivery issues

Key issues:

- Not all assets were being cleaned, particularly in difficult locations



Lot 5 - Service delivery issues

Key issues:

- Technology - unreliable and allowed operatives to report assets as cleaned when nowhere near the asset
- There was no financial penalty if service standards were not met
- Programme information was unreliable
- Reactive resources were being used to fill in where planned maintenance was failing

Lot 5 - What we've done about it

- Implemented a service improvement plan to address key issues
- Agreed contract extension with joint SCC/Kier re-tendering for service provider to ensure best value achieved
- Conways replaced by Flowline as new service provider
- Contract amended to ensure better service

Lot 5 - What's different (A)

- Increased investment in core planned maintenance service, increasing number of gulley cleansing machines from 5 to 8, and number of cleanses carried out each year
- Machine dedicated to each quadrant of the County working day and evening shifts
- Introducing separate gulley cleansing programmes for each quadrant to improve accuracy of information to the public
- New software system (Kaarbontech) which prevents assets being reported as cleaned unless operative is next to asset

Lot 5 - What's different (B)

Browser address bar: <http://surrey-gully.kaarbontech.co.uk/office/index.html#workspace/SGully/loc/517069>

Browser tabs: KaarbonTech Surveying, KaarbonTech Report, KaarbonTech Report

Page title: road: MICKLEHAM BY-PASS

Navigation: Help Home

Left sidebar menu:

- Copyright
- View
- Reports
 - State Report
 - Activity report
 - Service requests
 - API Report
 - Activity summary
 - Network Counts
- Operations
- Find

Main map area:

Map tooltip: Gully #70049543 'J4087' Last Insp: 23 May 2017 10:59

Map labels: Mickleham Cottage, St Michael's Cottage, 3 Lodge Cottages, B 2209, Old House Cottage, Spring Acre, Pine Cott, Rose Cottage, Appl, T House

Scale bar: 10 m / 50 ft

Windows taskbar: Windows 7 taskbar with icons for Internet Explorer, Firefox, Chrome, and other applications.

Page 8

Lot 5 - What's different (C)

- Financial penalty system in place, measured on number and quality of cleanses
- Quality measured on results of enhanced monthly joint audits
- Access to service provider tracker system so that unannounced quality checks can take place

Lot 5 - What's different (D)

The screenshot displays the Fleetmatics REVEAL web interface. The browser address bar shows the URL <https://eu.fleetmatics.com/Map/>. The page header includes the Fleetmatics REVEAL logo, the company name 'Flowline Ltd', and a user profile for 'Andrew Milne'. Navigation buttons for 'Dashboard' and 'Live Map' are visible.

The left sidebar contains a 'Vehicle Selection' section with 'Vehicles plotted: 8'. Below this is a 'Vehicle Status' section with a search bar and a 'Fit Map To All Vehicles' button. The sidebar lists several vehicle packs with their respective details:

- EF15 YRO Van Pack**: 30 mph, Last update: 9:11, Bedfont Rd, Stanwell, Staines TW19 7NZ, UK.
- HN63 FPD**: 00:05:05, Last update: 9:12, 6 Keepers Ct, Guildford GU4 7DB, UK, De-fitted Units.
- HX63LGG**: 00:0:22, Last update: 9:12, M25, Downside, Cobham KT11 3JS, UK, De-fitted Units.
- HY62 WPL**: 0 mph, Last update: 9:12, 110 Stoke Rd, Guildford GU1 1HB, UK, De-fitted Units.
- HY62WPT**: 1:38:39, Last Movement: 7:33, Farnham Trading Estate, 9A Water Ln, Farnham GU9 9NN, UK, De-fitted Units.
- YD13 CHZ TIP Gully combo**: 00:48:43, Last Movement: 8:23, Old London Rd, Farnham GU10 1JH, UK.

The main map area shows a street view of Guildford, UK, with a tooltip for vehicle **HY62 WPL** at the intersection of Stoke Rd and A25. The tooltip displays the following information:

- Vehicle ID: HY62 WPL
- Speed: 00:03:45
- Last update: 9:12
- Address: 110 Stoke Rd, Guildford GU1 1HB, UK

The map also shows other roads like A3, A25, and A26, and landmarks like St John's Church and Guildford College. The bottom of the screen shows a Windows taskbar with various application icons.

Other drainage activities

- Area Highways team:
- Respond to enquiries about flooding and drainage defects
- Arrange jetting, ditching and drainage investigation works
- Organise minor repairs and improvements to drainage systems where necessary
- Identify locations requiring more significant works as potential capital projects (wetspots)

Recent works to repair / improve drainage

- Stanwell Moor Road
- Charlton Road
- Ford Close
- Staines By Pass
- Parkland Grove
- Clockhouse Lane
- Clare Road
- Park Road junction with Town Lane
- Groveley Road junction with Chertsey Road
- Beechwood Avenue
- Oakington Avenue
- Darby Crescent
- Manor Lane
- Manor Lane
- Halliford Road
- Broadway
- Manor Farm Avenue
- Manygate Lane
- Parke Road
- Cranwell Grove
- Green Lane
- Green Lane
- Station Road
- Shepperton High Street
- Govett Avenue
- Renfree Way
- Sheepwalk
- Sidney Road
- Greenlands
- Rosefield
- London Road
- Wheatsheaf Lane
- Ashford Road
- Guildford Street
- Commercial Street
- Kingston Road
- Petersfield Road
- Gresham road
- Moor Lane
- St Martins Court
- Stainash Parade

Recent works to repair / improve drainage

- Clear main sewer
- Ditch clearance
- Gully clearing
- New connections
- New gullies
- New manhole covers
- Pipe clearing
- Raise gullies
- Raise low kerbs
- Rebuild soakaways
- Renew sewers
- Repair broken pipes
- Re-profile surfaces
- Soakaway cleaning

Questions?

